

Privacy Statement

NickStick BV is responsible for the processing of personal data as described in this privacy statement.

Contact details:

NickStick BV
Vijfvingerkruid 12,
5351KR Berghem
The Netherlands

Majodi Ploegmakers is the Data Protection Officer of NickStick BV. He can be reached at info@nickstick.nl.

Personal data we process

NickStick BV processes your personal data because you use our services and/or because you have provided this data to us yourself.

Below is an overview of the personal data we process:

- Company name
 - First and last name
 - Address details
 - Email address
 - Other personal data actively provided through the use of tables, forms, correspondence, or otherwise.
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Special and/or sensitive personal data we process

We do not intend to collect data about users under the age of 16, unless they have permission from a parent or guardian. However, we cannot verify whether a visitor is older than 16.

The purposes and legal basis for processing personal data

NickStick BV processes personal data for the following purposes:

- To enable the functioning of applications, programs, or services you use
 - To contact you by phone or email where necessary to carry out our services
 - To inform you of changes to our services and products
 - To deliver goods and/or services to you
 - NickStick BV also processes personal data when required to do so by law, such as data needed for our tax returns.
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Automated decision-making

NickStick BV does not make decisions based on automated processing that could have (significant) consequences for individuals.

How long we retain personal data

NickStick BV does not retain your personal data longer than strictly necessary to fulfil the purposes for which the data was collected. We apply a standard retention period of 1 year for personal data (name and address details), for the purpose of being able to make contact when needed.

Sharing personal data with third parties

NickStick BV only discloses data to third parties where necessary for the performance of our agreement with you, or to comply with a legal obligation.

Cookies, or similar technologies, that we use

NickStick BV does not use cookies. When an account is created, we only record when someone logs in.

Viewing, modifying, or deleting your data

You have the right to view, correct, or delete your personal data. You also have the right to withdraw any consent given for data processing, or to object to the processing of your personal data by NickStick BV. You also have the right to data portability, meaning you can submit a request for us to send you the personal data we hold on you.

Requests for access, correction, deletion, or data transfer, as well as requests to withdraw consent or object to processing, can be sent to info@nickstick.nl.

To verify that the access request was made by you, we ask that you include a copy of your identity document with your request. In this copy, please black out your passport photo, MRZ (machine readable zone — the strip of numbers at the bottom of the passport), passport number, and Citizens Service Number (BSN), to protect your privacy. We will respond as soon as possible, and within four weeks at the latest.

NickStick BV also wishes to inform you that you have the right to lodge a complaint with the national supervisory authority, the Dutch Data Protection Authority (*Autoriteit Persoonsgegevens*).

How we secure personal data

NickStick BV takes the protection of your data seriously and implements appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure, and unauthorised modification. We do this through:

- Security software, such as antivirus and firewall protection.
- TLS (formerly SSL) — we transmit data over a secure internet connection. DKIM, SPF, and DMARC are three internet standards we use to prevent you from receiving emails sent in our name that contain viruses, are spam, or are intended to obtain personal (login) credentials.

If you believe your data is not properly secured, or if there are indications of misuse, please contact us at info@nickstick.nl.

This privacy statement is valid from 1 May 2018.